From:	jamie.jansen@pfpc.com@inetgw
To:	Microsoft ATR
Date:	1/10/02 5:04pm
Subject:	Why Microsoft must be punished.

First of all I am a MCSE in NT 4.0. This means I have passed enough of the Microsoft exams to become a Microsoft Certified Systems Engineer. I am now required 2 years later to become a MCSE in 2000 which I have to study hard for, pay for, and ultimately loose more hair for because 2 years from now I will be doing it again. Anyway here is my issues:

1) Security is terrible. Microsoft continually releases products which they claim is more secure then ever. I haven't seen proof of that at all yet. In the hacker community Microsoft is the target for practice. Just about any idiot can break into there default load (this is where their argument kicks in). They will tell you that their system is secure just not by default. That's like selling a security door and claiming it is secure but yet it doesn't have a lock and there is a big hole in the middle that you might have to fix first. Administrators in the IT industry are pretty fed up with the fact that almost every week we are working longer and longer hours to keep our systems patched (can only be done on nights and weekends away from our families). Then on top of it all we have our own government letting in foreigners on a H1B visa take away our jobs and driving down our wages (we work as many hours as just about any Lawyer, we cancel vacations, are paged in the middle of the night and make $65000 annually without over time says salary studies (I personally make 20,000 less then that). We the IT industry are fed up with our companies telling us we can't afford new server hardware cause it is going to cost us a small fortune to upgrade our desktop hardware to support the next release of Windows (Somehow I think Intel is involved in this whole crime as well). I shouldn't even tell you this but did you know you can use your screen saver to get Domain Admin permission on a NT box?

Sorry went off on a right angle with that one.

2) Not Stable. Explain to me why our number one answer given on our helpdesk is reboot. Then tell me why that normally fixes just about every problem. I have a Linux machine running at home that I haven't rebooted in months. The NT servers at my site gets rebooted quarterly. The other day our DHCP service stopped on one of our machines which prevented the first floor from getting on the Network. I bet if I asked Microsoft what we should do to prevent this from happening again there answer would be "upgrade to Windows 2000" (cha-ching), I can here the money moving towards them now. Personally I never really complained that much about Microsoft. If everything was always 100 percent stable I wouldn't have a reason to be employed where I work. However they imply time and time again that there Operating System gets better and better with every release.

3) They will not change. Did you know as I write this email they are

putting plans together to crush Linux. 1 year ago they were saying that
Linux wasn't a threat. Guess what? They were wrong. Linux is rapidly
catching up to them in the Server market but they are training sales people
to find the Linux machines within companies and supply a lot of bogus facts
about how windows is superior to Linux (most of which not true). I wish a
judge could walk into the court room and have a Windows NT (2000) server
sitting there on a network with a Linux machine. Get ourselves a good
(doesn't need to be great) hacker and prove to the judge that the quality
of the software is terrible. Did you know that at one time NT used to
claim that they were C2 certified. It's true. NT is C2 certified as long
as it is not on a network (what good is it if it isn't on a network?).
Well I guess these are some of my biggest beefs.

Please don't settle with them supplying free software to education. This
will only make things worse.

Good luck

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